

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|------|---|-------|------------------|---------|------------------|
| S1 | 527 | 705/10.ccls. | USPAT | OR | ON | 2005/02/22 17:26 |
| S2 | 0 | 705/10.ccls. and ((customer or consumer) same relationship same status same (compan\$3 or retail or business\$2 or enterprise)) | USPAT | OR | ON | 2005/02/22 13:49 |
| S3 | 41 | ((customer or consumer) same relationship same status same (compan\$3 or retail or business\$2 or enterprise)) | USPAT | OR | ON | 2005/02/22 15:01 |
| S4 | 5 | ((customer or consumer) same relationship same status same (compan\$3 or retail or business\$2 or enterprise)) and ((categor\$7 or classif\$7) near5 (customer or consumer)) | USPAT | OR | ON | 2005/02/22 15:02 |
| S5 | 175 | ((customer or consumer) same (relationship or status) same (compan\$3 or retail or business\$2 or enterprise)) and ((categor\$7 or classif\$7) near5 (customer or consumer)) | USPAT | OR | ON | 2005/02/22 15:03 |
| S6 | 78 | ((customer or consumer) same (relationship or status) same (compan\$3 or retail or business\$2 or enterprise)) and ((categor\$7 or classif\$7) near5 (customer or consumer)) and ((customer or consumer) near6 (retention or acqui\$6 or profit\$7)) | USPAT | OR | ON | 2005/02/22 15:11 |
| S7 | 49 | ((customer or consumer) same (relationship or status) same (compan\$3 or retail or business\$2 or enterprise)) and ((categor\$7 or classif\$7) near5 (customer or consumer)) and ((customer or consumer) near6 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7) same (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) | USPAT | OR | ON | 2005/02/22 15:41 |

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|-----|-------------------------|--|-------|----|----|------------------|
| S8 | 106 | ((customer or consumer) same (relationship or status) same (compan\$3 or retail or business\$2 or enterprise)) and ((categor\$7 or classif\$7 or group\$3) near5 (customer or consumer)) and ((customer or consumer) near6 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3) near6 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) | USPAT | OR | ON | 2005/02/22 15:42 |
| S9 | 110 | ((customer or consumer) near5 (relationship or status)) and ((categor\$7 or classif\$7 or group\$3) near5 (customer or consumer)) and ((customer or consumer) near6 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3) near6 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) | USPAT | OR | ON | 2005/02/22 18:08 |
| S10 | 109 | ((customer or consumer) near5 (relationship or status)) and ((categor\$7 or classif\$7 or group\$3) near5 (customer or consumer)) and ((customer or consumer) near6 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3) near6 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and time | USPAT | OR | ON | 2005/02/22 19:18 |
| S11 | 155 | ((categor\$7 or classif\$7 or group\$3) near5 (customer or consumer)) and ((customer or consumer) near6 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3) near6 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and time | USPAT | OR | ON | 2005/02/22 19:17 |
| S12 | 72 <i>read files</i> | ((customer or consumer) near5 (relationship or status)) and ((categor\$7 or classif\$7 or group\$3) near4 (customer or consumer)) and ((customer or consumer) near5 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3) near5 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and time | USPAT | OR | ON | 2005/02/22 19:18 |

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|-----|----|--|------------------------------|----|-----|------------------|
| S13 | 23 | ((customer or consumer) near5 (relationship or status)) and ((categor\$7 or classif\$7 or group\$3) near4 (customer or consumer)) and ((customer or consumer) near5 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3) near5 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and ((histor\$6 or past) near4 time) | USPAT | OR | ON | 2005/02/22 19:20 |
| S14 | 27 | ((categor\$7 or classif\$7 or group\$3) near4 (customer or consumer)) and ((customer or consumer) near5 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3) near5 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and ((histor\$6 or past) near4 time) | USPAT | OR | ON | 2005/02/22 19:27 |
| S15 | 7 | ("5262941" "5521813" "5696907" "5761442" "5870721" "5933817" "6018723").PN. | US-PGPUB; USPAT; USOCR | OR | OFF | 2005/02/22 19:23 |
| S16 | 1 | ((("5262941" "5521813" "5696907" "5761442" "5870721" "5933817" "6018723").PN.) and ((categor\$7 or classif\$7 or group\$3) near5 (customer or consumer)) | US-PGPUB; USPAT; USOCR | OR | OFF | 2005/02/22 19:24 |
| S17 | 55 | ((categor\$7 or classif\$7 or group\$3) near4 (customer or consumer)) and ((categor\$7 or classif\$7 or group\$3 or customer or consumer) near5 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3 or customer or consumer) near5 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and ((histor\$6 or past) near4 time) | USPAT | OR | ON | 2005/02/23 09:32 |
| S18 | 30 | ((categor\$7 or classif\$7 or group\$3) near4 (customer or consumer)) and ((categor\$7 or classif\$7 or group\$3 or customer or consumer) near5 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3 or customer or consumer) near5 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and ((histor\$6 or past) near4 time) and ((customer or consumer) near5 status) | USPAT | OR | ON | 2005/02/23 13:10 |

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|-----|----|---|-------|----|----|------------------|
| S19 | 22 | ((categor\$7 or classif\$7 or group\$3) near4 (customer or consumer)) and ((categor\$7 or classif\$7 or group\$3 or customer or consumer) near5 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3 or customer or consumer) near5 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and ((histor\$6 or past) near4 time) and ((customer or consumer) near5 status) and geograph\$7 and market | USPAT | OR | ON | 2005/02/23 16:42 |
| S20 | 23 | ((categor\$7 or classif\$7 or group\$3) near3 (customer or consumer)) and ((categor\$7 or classif\$7 or group\$3 or customer or consumer or type or status) near5 (retention or acqui\$6 or profit\$7)) and ((categor\$7 or classif\$7 or group\$3 or customer or consumer or type or status) near5 (new or grow\$3 or stable or declin\$3 or deterior\$5 or defect\$2 or insignificant)) and ((histor\$6 or past) near4 time) and ((customer or consumer) near5 status) and geograph\$7 and market | USPAT | OR | ON | 2005/02/23 16:42 |